



VISITORS' GUIDE

for Citizens and Residents of the United Arab Emirates

Embassy information

Embassy Address: *Złota 59 str., 00-120 Warsaw, Skylight building, floor 19*

Telephone: (22) 222 20 20

Fax: (22) 222 20 40

Website: <https://www.mofaic.gov.ae/en/Missions/Warsaw>

<https://www.mofaic.gov.ae/ar-ae/missions/warsaw>

E-mail: warsawemb@mofaic.gov.ae

Office hours: *Monday-Thursday 09.00-16.00*

Emergency no. in the Republic of Poland: *112 (even from discharged mobile)*

Tourist Information

19-15 - Municipal contact centre

Currency: Polish zloty (PLN), PLN 1 = 100 groszy.

Check the current exchange rate at www.nbp.pl

You can exchange currency in exchange offices or banks.



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WARSAW CITY

Outpatient clinics

Name of medical facility	Telephone	English speaking staff	Public/private facility
Medicover	(+48) 500900500, (+48) 500900999	Yes	Private
Lux-Med Medical Centre	(+48) 223322888	Yes	Private
Enel-Med Medical Centre	(+48) 222307007	Yes	Private
Centrum Medyczne Damiana	(+48) 225662222	Yes	Private

Hospitals

HOSPITALS IN WARSAW				
Name of medical facility	Telephone	Address	English speaking staff	Public/private facility
Central Clinical Hospital of Ministry of Interior and Administration	(+48) 225082000	ul. Wołoska 137, 02-507 Warszawa	Yes	Public
Infectious Disease Hospital Wojewodzki Szpital Zakaźny	(+48) 223355351	ul. Wolska 37, 01-351 Warszawa	Yes	Public
Praski Hospital with Toxicology Ward	(+48) 228185061	Aleja Solidarności 67, 03-401 Warszawa	Yes	Public
Pediatric Clinical Hospital in Warsaw	(+48) 223179164, (+48) 223179165	ul. Żwirki i Wigury 63A, 02-091 Warszawa	Yes	Public
Pediatric Hospital "Niekańska"	(+48) 225098412	ul. Niekańska 4/24, 03-924 Warszawa	Yes	Public
Warsaw Hospital for Children	(+48) 228305300, (+48) 228305425	ul. M. Kopernika 43, 00-328 Warszawa	Yes	Public
Szpital Bielański im ks. J. Popiełuszki	(+48) 225690500	ul. Cegłowska 80, 01-809 Warszawa	Yes	Public
Mazowiecki Szpital Bródnowski	(+48) 223265226	ul. Kondratowicza 8, 03-242 Warszawa	Yes	Public
Samodzielny Publiczny Centralny Szpital Kliniczny	(+48) 225991000	ul. Banacha 1a, 02-097 Warszawa	Yes	Public



HOSPITALS IN WARSAW				
Name of medical facility	Telephone	Address	English speaking staff	Public/private facility
Szpital Kliniczny Dzieciątka Jezus w Warszawie	(+48) 5022000	ul. Lindleya 4, 02-005 Warszawa	Yes	Public
Szpital Praski p.w. Przemienienia Pańskiego	(+48) 228185061	Aleja Solidarności 67, 03-401 Warszawa	Yes	Public
Military Institute of Medicine	(+48) 226817666, (+48) 228108089	ul. Szaserów 128, 04-141 Warszawa	Yes	Public
Centrum Medyczne Żelazna	(+48) 225369300	ul. Żelazna 90, 01-004 Warszawa	Yes	



Public Transport

Travel around the city by bus, tram and metro. At night, use the metro, which runs on weekdays until midnight, and on weekends even up to 3.00, or take night buses marked with the letter "N".

- Tickets can be bought at newsstands, from vending machines at bus stops and on buses/trams. They are valid for all types of public transport.
- Tickets must be validated immediately after entering a bus or tram. In the metro, ticket validating machines are located at gates leading to platforms and next to elevators.
- From the moment of validation, a ticket entitles you to an unlimited number of journeys for the time specified on the ticket.

NOTE: For more information, please visit the following link: www.ztm.waw.pl

Taxis

NOTICE: Always check that the vehicle has the following criteria *before* entering the taxi:

- A plate on the windscreen containing a hologram containing the taxi driver's license number and the car registration number.
- A yellow and red stripe with a clear, five-digit side number and the Warsaw coat of arms on the front door.
- A sticker on the right rear door with information about the amount of the initial payment
- The price per 1 km on the daily tariff.

Inside the car, an ID card with the driver's name, photo and a hologram, should be positioned in a visible place.

Veturilo – Warsaw Public Bicycles

Bikes in Warsaw can be rented at over 350 stations from 1 March to 30 November. You can rent Veturilo bicycles in three (3) different ways, as is apparent below:

- Register on www.veturilo.waw.pl and pay an initial PLN 10
- Register with a credit card at any Veturilo station
- Using the Veturilo or Nextbike app



Railway Stations in Warsaw

Below are the railway stations you can use while visiting Warsaw:

- **The Central Railway Station** (Warszawa Centralna, Al. Jerozolimskie 54) is located in the central part of the city, from which you can comfortably reach by public transport to all districts of Warsaw and suburban towns
- **The Eastern Railway Station** (Warszawa Wschodnia, ul. Kijowska 20) consists of a railway and bus part. The railway station supports long-distance and regional connections
- **The Warsaw West Station** (Warszawa Zachodnia, Al. Jerozolimskich 142) is a railway and bus station. There are long-distance and suburban trains as well as long-distance buses
- **The Warsaw Gdańska Station** (Warszawa Gdańska, Słomińskiego 6) There are long-distance and suburban trains as well as long-distance buses.

NOTE: For more information, please visit the following link: <https://www.polandtrains.com/train-routes.html>





Railway: amenities



WiFi and electric
power
sockets



Safe transportation of
pets



Shopping malls near
railway station



Friendly staff

Railway: popular routes

Lowest ticket cost

\$57

Warsaw

[Warszawa Centralna Train
Station](#)

Fastest Travel Time

2:15

292
km

Longest Travel Time

2:35

Krakow

[Kraków Główny Train
Station](#)

Lowest ticket cost

\$29

Warsaw

[Warszawa Centralna Train
Station](#)

Fastest Travel Time

2:46

325 km

Longest Travel Time

3:26

Gdansk

[Gdańsk Główny
Train Station](#)

Railway: international rails

Warsaw to Prague

Lowest ticket cost

\$70

Warszawa

[Warszawa Centralna Train
Station](#)

Fastest Travel Time

8:08

740
km

Longest Travel Time

8:31

Prague

Prague Main Station



Krakow to Prague

Lowest ticket cost
\$106

Fastest Travel Time
6:22

Longest Travel Time
6:46

Krakow
[Kraków Główny Train Station](#)

494 km

Prague
Prague Main Station

Warsaw to Berlin

Lowest ticket cost
\$92

Fastest Travel Time
5:44

Longest Travel Time
6:01

Warsaw
[Warszawa Centralna Train Station](#)

517 km

Berlin
Hauptbahnhof

Krakow to Vienna

Lowest ticket cost
\$78

Fastest Travel Time
6:08

Longest Travel Time
6:08

Krakow
[Kraków Główny Train Station](#)

442 km

Vienna
Vienna Hauptbahnhof





Airports – Warsaw

Warsaw Chopin Airport

(Lotnisko Chopina, Żwirki i Wigury 1) is located within a distance of 8 kilometers from the city centre of Warsaw. The airport can be reached by multiple lines of the municipal public transport organized by Zarząd Transportu Miejskiego, four (4) day lines and one (1) night line reach the airport:

- 1) **Line 175 from Plac Piłsudskiego**: *through Krakowskie Przedmieście, Nowy Świat, Aleje Jerozolimskie (the Centrum underground station, Warszawa Centralna /Warsaw Central Station/ and Warszawa Śródmieście railway stations) and Plac Zawiszy*
- 2) **Line 188 from Praga-Południe**: *through Trasa Łazienkowska (the Politechnika underground station)*
- 3) **Line 148 from Praga-Południe**: *through Mokotów and Ursynów (the Imielin underground station)*
- 4) **Line 331 from the Wilanowska underground station**: *(it runs only on weekdays at peak hours)*
- 5) **Night line N32 from the Warszawa Centralna railway station**: *Warsaw Central Station (a night interchange point)*

In the vicinity of the terminal there is the underground Warsaw Chopin Airport railway station. It can be reached by the following trains:

- 1) **S2 SKM trains from the Warszawa Śródmieście**: *through Warszawa Zachodnia*

Warsaw-Modlin Mazovia Airport

Is located 40 kilometers to the north of the city centre of Warsaw. The public transport organized by Zarząd Transportu Miejskiego does not operate the airport in Modlin. Access is provided by Koleje Mazowieckie trains (to the Modlin station) or by direct shuttle buses.



Shopping Centers – Warsaw

Shopping centers, boutiques, flea markets and designer fashion festivals – Warsaw is a great place for shopping. Global brands as well as the collections of niche designers are available. It is also worth visiting Polish design workshops. If you are looking for a great deal, go to one of Warsaw's outlet stores.

You can spend many hours in the largest shopping centres in Warsaw. Popular Polish stores and world brands can be found there, as well as boutiques with fashion at the highest level. After Shopping, go to the cinema or a restaurant.

- Złote Tarasy, ul. Złota 59
- Arkadia, al. Jana Pawła II 82
- Galeria Mokotów, ul. Wołoska 12

Trendy Streets

Are you looking for unique and original collections? Go to the most fashionable streets in the center of Warsaw. You will find boutiques of Polish designers, design stores and local jewelry brands.

- ul. Mokotowska
- ul. Mysia
- ul. Szpitalna

Exclusive Stores

Are you a fan of top global brands? Visit the area around Three Crosses square (*Plac Trzech Krzyży*), the Metropolitan building and the luxury department store Vitkac, where you can shop in exclusive fashion and interior stores.

- pl. Trzech Krzyży
- Metropolitan, pl. Piłsudskiego 1-3
- Vitkac, ul. Bracka 9



Hotels – Warsaw

You can find below a list of the 5 most appealing hotels in Warsaw, they were rated based on their proximity to the city center, their services, and the quality of stay:

Raffles Europejski Warsaw

One of the grandest hotels in Warsaw is the Raffles Europejski Warsaw, which you'll find perfectly situated on the Royal Route. This incredible five-star hotel is one of the best in Warsaw, with a long history dating back to 1857. The hotel was built by Enrico Marconi, and the neo-renaissance architecture was designed to emulate the regal palaces of old Europe. The hotel attracted Poland's most creative minds, and it quickly became a hub for artists, poets, and writers in Warsaw (including Hemingway and Kipling).

InterContinental Warszawa

The InterContinental Warszawa is one of the best five-star hotels in the capital. This modern hotel is well located in central Warsaw's Financial District, just a short walk from the main train station. Look out of your luxury room's panoramic windows, and you'll see the Palace of Culture and Science looming upwards alongside you.

Hotel Bristol

Is an art nouveau icon on the Warsaw skyline. This historic hotel has been welcoming guests since it first opened its doors in 1901, and over a century later, it remains one of the best hotels in Warsaw.

Sheraton Grand Warsaw

A classic five-star hotel that never fails to awe. Located around the corner from the National Museum in Warsaw, you're perfectly placed to explore the best sights in the city.

Regent Warsaw Hotel

This five-star hotel is perfectly situated next to Lazienka Park, where the Polish monarchy of old would enjoy their purpose-built bathhouses and leisurely walks around the lake. Now it's a public park, of course, and it's a wonderful place to start your day with a morning stroll.



NOTE: Here, www.warsawtour.pl – you can find out where to visit in Warsaw, as well as pick up a free city plan and guides in various languages. WTI points are open daily and you can find them at the following locations:

- *The Palace of Culture and Science*
- *pl. Defilad 1 (entrance from Emilii Plater street)*
- *The Old Market Square*
- *Rynek Starego Miasta 19/21/21a*
- *Praga Koneser Centre*



KRAKÓW CITY

Hospitals

Name of medical facility	Email	Telephone	Address	English speaking staff	Public/private facility
Uniwersytecki Szpital Dziecięcy w Krakowie		(+48) 126582011	ul. Wielicka 265, 30-663 Kraków	Yes	Public
Szpital Uniwersytecki w Krakowie	info@su.krakow.pl	(+48) 124247000	ul. Kopernika 36, 31-501 Kraków	Yes	Public
Szpital Specjalistyczny im. J. Dietla	szpital@dieta.krakow.pl	(+48) 126876200	ul. Skarbowa 4, 31-121 Kraków	Yes	Public

Taxis

Kraków taxis are reliable, affordable and use their meters without any fiddling around. Calling ahead will get you a better fare, but if you hail one from the street make sure it is clearly marked with a company name and phone number displayed, as well as a sticker demarcating prices in the window.

Taxis are now legally obliged to give you a printed receipt at journey's end. You can expect a standard fare to be about 8zł plus about 3 per kilometer. During the night and on Sundays fares increase by up to 50%. For those just arriving in town, taxis await you on the rooftop parking lot of the train station, and outside the airport where 'Kraków Airport Taxi' has a monopoly on service to the Old Town, charging an outrageous 69-89zł for the fare.

Public Transport

There are plenty of tram and bus lines in service in Kraków that help you get around the city and go beyond its limits (e.g. to Wieliczka). It often makes sense to give up the car for the sake of public transport, especially in the city centre.

Maps of city transport lines are available on the website of the Municipal Transport Facility (Miejskie Przedsiębiorstwo Komunikacyjne, MPK), and the timetables can be found on its website and at individual stops.

NOTE: For more information, please visit the following link: www.mpk.krakow.pl



Finding your connection: krakow.jakdojade.pl

On Sundays and holidays of the summer season vintage trams travel the streets of Kraków. More information: www.muzealna.org

Tickets

The same tickets apply throughout the city zone for all trams and buses, irrespective of line number. On the metropolitan bus lines (numbers starting with 2, 3, and 9) you can use the same tickets if you don't intend to cross the city limits. Should you, however, intend to do so, you need a more expensive metropolitan (*aglomeracyjny*) ticket.

Types of tickets available

- **Single fare:** valid for one ride on a given line (independent of travelling time) or with line changes (valid for up to 40 minutes from the moment of stamping i.e. validating)
- **Double fare:** valid for two individual rides (must be validated again at the start of the second ride)
- **Time-restricted:** allowing unlimited number of changes or rides, and valid for 20 min, 50 min, 90 min, 24 h, 48 h, 72 h, and 7 days respectively

NOTICE: Tickets require validating (stamping) immediately on entering the tram or bus. Single fares and time-restricted tickets need to be stamped only once. The validity of time-restricted tickets can be determined from the last four digits on the printout from the ticket punch: this is the precise time when the ticket was validated.

Ticket prices on municipal transport

Groups entitled to reduced fares

- Students with valid Polish school ID
- Polish university students under 26 and doctoral students under 35
- Students of foreign schools under 26 with valid ISIC and/or EURO 26 Student Card
- Polish OAPs under 70

Free / no fares on tickets

- Children under four, irrespective of the country of origin (*provided they have a valid ID stating their age*)
- Persons over 70, irrespective of the country of origin (*provided they have a valid ID stating their age*)
- There are no additional fees for luggage



Tickets are available from

- **Ticket machines:** on selected stops (nearly all stops in the city centre are equipped with those), machines onboard buses and trams (CAUTION: they offer different options of payment: coins or cards, depending on the model)
- **Kiosks, selected newsagents and corner shops**
- **Travel card sales points:** (Punkt Sprzedaży Biletów Okresowych MPK, e.g. at ul. Podwale 3/5, ul. św. Wawrzyńca 4); this is where you can also buy personalised travel cards e.g. for 1 or 6 months

NOTE: For more information, please visit the following link: www.mpk.krakow.pl

Railway Stations in Krakow

Kraków Główny Train Station (31 Pawia-154 Kraków) is the main railway junction of the city. Krakow train station is located in the central part of Krakow and is part of an excellent transport interchange. There is a high-speed tram line next to it, and there is a bus station in the city and a large parking lot. Therefore, it is very convenient to get to and from the train station. You can also take a taxi if you want to travel comfortably to and from Kraków Główny train station.



Luggage storages



Modern & clean
restrooms



Restaurants
& cafes



Nearby
parkings



Shopping centers
& malls

Airports in Krakow

Krakow John Paul II International Airport (1 Kapitana Mieczysława Medweckiego, Balice) is the main international airport serving **Krakow, Poland**.

Bus: Public transportation at Krakow Airport is widely served by routes 208, 252, 308 and night bus 902, among other services.

Taxi: Get to Krakow city centre within 30 minutes by taxi.

Train: Krakow Airport Train Station offers frequent direct connections to the city centre by train.

Car rental: To rent a car in Krakow Airport is such a great idea. Find your best option on our search engine.



Shopping Centres

- **Bonarka City Center**, Henryka Kamieńskiego 11 Krakow
- **Galeria Bronowice**, Stawowa 61, Krakow
- **Galeria Krakowska**, Pawia 5, Krakow

Hotels – Krakow

Bachleda Luxury Hotel Krakow MGallery Hotel Collection

Address: Plac Kossaka 6, Old Town, 31-106 Kraków.

Located within a 5-minute walk from the Main Square, and 400 metres from Wawel Castle, Bachleda Luxury Hotel Krakow MGallery Hotel Collection is situated in the Old Town district of Kraków with various restaurants and museums nearby. All rooms in the hotel are fitted with a flat-screen TV with satellite channels and a safe. Every room has a private bathroom with a set of luxury cosmetics. The rooms will provide guests with a fridge and a Nespresso coffee machine. This property also welcomes guests with a restaurant serving international cuisine with regional elements. There is also an Opus Lounge Bar with a selection of spirits from around the world.

Hotel H15 Luxury Palace

Address: ul. Św. Jana 15, Old Town, 31-017 Kraków

Set in Kraków and with St. Florian's Gate reachable within 100 metres, Hotel H15 Luxury Palace offers concierge services, non-smoking rooms, a garden, free WiFi throughout the property and a bar. Offering a restaurant, the property also has a fitness centre, as well as an indoor pool and a sauna. The accommodation provides room service, a 24-hour front desk and organising tours for guests.

Hotel Stary

Address: ul. Szczepańska 5, Old Town, 31-011 Kraków

The luxurious Hotel Stary is located in the heart of Kraków's Old Town. It features a seasonal Sky Bar, located on a rooftop terrace and featuring a view of the Main Market and a picturesque panorama of the Old Town. Guests of the hotel have free access to the on-site spa, which includes a sauna, gym, and a steam bath. In addition, 2 swimming pools with swim jets are available.



Sheraton Grand Krakow

Address: Powiśle 7, Old Town, 31-101 Kraków

The Sheraton Grand Krakow is a 5-star hotel located in the very heart of the city, at the foot of The Royal Wawel Castle and just 40 metres from the Vistula River boulevards. The property features spacious, fully renovated, luxurious rooms and suites, deluxe service and modern recreational facilities.

Radisson Blu Hotel Krakow

Address: I. Straszewskiego 17, Old Town, 31-100 Kraków

Radisson Blu is a 5-star hotel, located just a 7-minute walk of Kraków's Main Market Square and the Royal Wawel Castle. It offers spacious and air-conditioned rooms with free Wi-Fi. Free access to sauna and a fitness club is provided.

Top Sights in Krakow

Auschwitz Concentration Camp

Auschwitz-Birkenau extermination camp was set up by the Germans in 1940 in the outskirts of Oswiecim and became the largest death camp.

Main Market Square

The Main Square, also known as Main Market Square, in Kraków is 40,000 square meters. It is the largest Medieval square in Europe.

Schindler's Factory

Well known thanks to Spielberg's film "Schindler's List", Oskar Schindler was a German businessman who saved over 1,200 Jews by hiring them in his factory.

Wawel Castle

Towering over Wawel Hill, Wawel Royal Castle is one of the most beautiful constructions around the world and the iconic symbol of Poland.

Wawel Cathedral

The 14th century Wawel Cathedral (Kraków Cathedral) is one of the most sacred temples in Poland. It represents an important part of the nation's history.

Wieliczka Salt Mine

The Wieliczka Salt Mine, declared a World Heritage Site by UNESCO in 1978, is one of the most visited sights in Poland.



Planty Park

Planty Park in Kraków is a charming green space surrounding the Old Town, which is full of monuments and serves as the lung of the city.

Barbican

The Kraków Barbican is the most famous part of the medieval walls still standing and one of the few constructions of the style built in Europe.



ZAKOPANE CITY

Hospitals

Name of medical facility	Email	Telephone	Address	English speaking staff	Public/private facility
Szpital Powiatowy im. dr Tytusa Chałubińskiego w Zakopanem	sekretariat@szpital-zakopane.pl	(+48) 182012021	ul. Kamieniec 10, 34-500 Zakopane	Yes	Public

Taxis

Zakopane is a small town, so its best to try and walk around, as far as possible. If you do need to get a taxi, phone for one - its 30 percent cheaper than grabbing one from a taxi rank.

Public Transport

You can hire a car to get around, but if you plan to spend most of your time in the town center, a car would not be your most feasible option. It is not a bad idea to have a car during the summer season, but in the winter, the roads are often blocked and it will be difficult to get around with a vehicle.

Sleighs in the winter and carriages in the summer for the tourists make Zakopane picture postcard pretty, but for all practical purposes, go for the state bus service (PKS) or for the burgeoning number of small minibuses operators who can ferry you to the popular setting-out points at the bottom of the [The Tatra Mountains](#). Pick them up from Zakopane's Central Bus Station (Dworzec Autobusowy), ten minutes' walk from the town centre.

Most visitors at some stage try to take the cable car to Kasprowy. Book your ticket early, unless standing in a queue for a few hours is your idea of a holiday. The cable train to Gubalowka is not usually quite so oversubscribed, however. Take it to the top, then walk back down again - it only takes 20 minutes or so back to Zakopane's town.

Railway Stations in Zakopane

Zakopane's train station has indeed regular trains to many destinations, including Krakow and Warsaw. The main bus station is located next door.



Hotels – Zakopane

Radisson Blu Hotel & Residences

Address: Bulwary Slowackiego 1, Zakopane,

Nosalowy Park Hotel & Spa

Address: Kościuszki 18, 34-500 Zakopane,

Aries Hotel & SPA Zakopane

Address: Mariusza Zaruskiego 5, 34-500 Zakopane

Bachleđa Residence Zakopane

Address: ul. Tetmajera 16a, 34-400 Zakopane

Rysy Boutique Hotel

Address: Goszczyńskiego 7, 34-500 Zakopane

Driving regulations

- If you break Polish driving laws you should be prepared to pay an on the spot fine of between 50 and 2500 PLN in cash in Polish currency to the police. If you live in Poland and have a permanent address you may be given a fine that can be paid later.
- If you turn right on a traffic light displaying a green arrow look out for people or bicycles on crossings. They have priority before you.
- You must have your headlights on, at least dipped beam, at all times, including in the daytime.
- You must wear a seatbelt in both the front and back seats, even in taxis.
- You must not use a mobile phone while driving (unless 'hands free').

NOTE: See the [European Commission](#), [AA](#) and [RAC](#) guides to driving abroad and in Poland.